



ROYAL HOLIDAY PALACE 2020 SUMMER CONCEPT

GENERAL INFORMATION

Company	: Stone Group	Season	: 12 Months
Category	: 5 *	Location	: 53.000 m ²
Pension status	: Ultra All Inclusive	Floor	: 10 floors
Opening year	: April 2011	Capacity	: 604 rooms
Credit cards	: Visa, Mastercard	Pets	: Pets are not allowed

CONTACT INFORMATION

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Telephone	: +90 242 352 25 25	E-mail	: sales@stonegroup.com.tr info@royalholidaypalace.com reservation@stonegroup.com.tr
Call Center	: 0 850 850 70 70 - +90 537 440 91 51	Website	: www.stonegroup.com.tr

DISTANCES

Distance to Airport	: 15 km	Transfer possibilities	: Bus,taxi
Distance to Antalya	: 17 km	It's coastal location and qualities	: Private sandy-gravel beach and pier

GENERAL ROOM QUALITIES

Total : 604 Rooms - MAIN BUILDING

ROOM TYPES AND QUALITIES	SUPERIOR STANDARD ROOM	SUPERIOR STANDARD DISABLED ROOM	DUPLEX FAMILY ROOM	FAMILY ROOM WITH CONNECTION DOOR	JUNIOR SUITE	DELUXE SUITE	TRIPLEX SUITE	KING SUITE
Balcony	✓	✓	✓	✓	✓	✓	✓	✓
Carpet Floor	✓	✓	✓	✓	✓	✓	✓	✓
Electronic Room Key	✓	✓	✓	✓	✓	✓	✓	✓
Kettle (tea/coffee setup)	✓	✓	✓	✓	✓	✓	✓	✓
Chair or sofa	✓	✓			✓	✓	✓	✓
Worktable (desk) and chair	✓	✓	✓	✓	✓	✓	✓	✓
Mini bar	✓	✓	✓	✓	✓	✓	✓	✓
Satellite TV	✓	✓	✓	✓	✓	✓	✓	✓
Direct dial phone	✓	✓	✓	✓	✓	✓	✓	✓

Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓
Hairdryer	✓	✓	✓	✓	✓	✓	✓	✓
WC	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓	✓	✓	✓
Phone in bathroom	✓	✓	✓	✓	✓	✓	✓	✓
Central air conditioner	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓

ROOM & SUITE QUALITIES				
ROOM TYPE	TOTAL	MAXIMUM CAPACITY	ROOM SIZE m2	QUALITIES
Superior Standard Room	461	3 Adults + 1 child	46	1 bedroom (1 double bed and 1 single bed) consists of WC, bathtub, balcony. Sea, side sea or land view. Minimum capacity 1 adult, maximum capacity 3 adults+1 child.
Superior Standard Disabled room	6	2 Adults	46	1 bedroom (1 double bed and 1 single bed), bathroom and WC with private equipment. Minimum capacity 1 adult, maximum capacity 2 adults. Land view.
Duplex Family Room	47	4 Adults	75	Two-storeyed, 1 bedroom on each floor without separating door between. One room with 2 single beds, bathroom with shower whereas the other consists of 1 french size bed and bathroom with bathtub. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land view..
Family Room with connection door	56	4 Adults	60	2 separated bedrooms with connection door between. One room with 2 single beds and the other consists of 1 double bed and 1 bathroom. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land view.
Junior Suite	7	2 Adults + 1 child	60	One bedroom and one living room. Bathroom with bathtub. Maximum capacity 2 adult +1 child. Land View.
Deluxe Suite	24	4 Adults	85	2 bedrooms and one living room with connection door between. One room with 2 single beds, bathroom with shower, whereas the other consists of 1 french size bed and bathroom with bathtub. Most of these suites include a jacuzzi. Maximum capacity 4 adults. Land View.
Tripleks Suite	2	4 Adults	114	Three-storeyed with 1 room on each floor. Totally 2 bedrooms and one living room. Bedroom on the top floor with a double bed and bathroom with bathtub, bedroom on the middle-floor with 2 single beds and bathroom with shower, living room in the basement. Maximum capacity 4 adults. Land View.
King Suite	1	4 Adults	180	Two-storeyed. Bedroom on the top floor with a double bed and bathroom with bathtub, bedroom with 2 single beds and bathroom with shower, living room and kitchen are on the basement. Parquet floor. Maximum capacity 4 adults, with Sea View.

** Central air conditioner (Depend on weather conditions, hourly)

** Daily room cleaning and towel change, linen change at least 3 times per week

** Baby cots are available upon request.

** All rooms are non-smoking.

HONEYMOON CONCEPT

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket, a bottle of champagne and dessert plate to the room	✓		Bathrobe		✓
Room Service		✓	On the first morning after arrival day we serve breakfast service to the room	✓	

BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basjet to the room on the first day	✓		Room service		✓

OTHER SERVICES

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Babysitting (with reservation in advance)		✓	Rent a Car		✓
Hairdresser		✓	Photo Services		✓
Shopping Area		✓	Game Room (Bowling, Billiards and Computer games)		✓
Dry Cleaning and Laundry		✓	Telephone		✓
Print-out, fax, photocopy)		✓	Cakes and Flowers (without concept)		✓
Bathrobe		✓	Pillow Menu		✓
Pavillion		✓	Buggy Renting		✓

A' LA CARTE RESTAURANTS

RESTAURANT	KITCHEN	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
Vapiano	Italian	A'la Carte Restaurant	With delicious Italian tastes and ideal atmosphere Vapiano Restaurant.	18:30	21:30	With fee
Hashi	Fareast	A'la Carte Restaurant	Different kinds of tastes are served in the Hashi Restaurant.	18:30	21:30	With fee
Lal	Turkish	A'la Carte Restaurant	While tasting unique Turkish tastes indulge yourself in a magical Turkish night with Turkish hospitality.	18:30	21:30	With fee
Deep Blue	Sea Food	A'la Carte Restaurant	With an unmissable ambience and Seafood from the Mediterranean Sea, you can have an unforgettable dinner at the Deep Blue Restaurant.	18:30	21:30	With fee
El Torito	Mexican	A'la Carte Restaurant	The tastes of Mexican Cuisine which we chose only for you may be tried at the Mexican Restaurant.	18:30	21:30	With fee
Teppanyaki	Japanese	A'la Carte Restaurant	The unforgettable Japanese Show cooking is waiting for you.	18:30	21:30	With fee

*A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

* According to the dress code being applied in our Hotel, guests who wear clothes such as shorts, swimsuit, slippers could not enter the restaurants.

RESTAURANTS

RESTAURANT	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
Palace Main Restaurant	Breakfast	Open Buffet	Priority service to children, diet buffet, coffee, tea service, brewing tea varieties.	07:00	10:00	✓
	Lunch	Open Buffet	Diet buffet, all drinks served on the table, priority service to children.	13:00	14:30	✓
	Dinner	Open Buffet	Different themes every evening , diet buffet, all drinks on the table, priority service to children	18:30	21:00	✓
Bambino Kids Restaurant	Breakfast	Open Buffet	Breakfast is served as an open buffet in our restaurant, which is considered for our kid guests.	07:00	10:00	✓
	Lunch	Open Buffet	Lunch is served as an open buffet in our restaurant, which is considered for our kid guests.	12:30	13:30	✓
	Dinner	Open Buffet	Dinner is served as a buffet in our restaurant, which is considered for our kid guests.	18:00	20:00	✓
Turquoise Snack Restaurant	Lunch	Food	Join us for a wonderful lunch.	12:30	15:00	✓
Palace Bistro Restaurant	Late Breakfast	Open Buffet	Simplified breakfast buffet	10:00	11:00	✓
	Midnight Snack Buffet	Open Buffet	Satisfy one’s hunger foods	00:00	07:00	✓
Palace Patisserie	Patisserie & Beverage service	Buffet	Bakery products	16:00	23:30	✓
Food corners	Aperitif	Food	Ice Cream, Coffee & Cake, Toast, Doner Kebab, Baked Potatoes, Dessert (waffle), Pizza, Sandwich and Fruit in the mini restaurants under the Amphitheatre are available for guests.	Service is available at certain times of the day.		✓
Room service	Food & Beverage service	Menu	Menu of room service	24 hours		With fee
Turkish Tent	Food service	Food	Traditional turkish pastry service (depends on weather conditions)	12:00	16:00	✓

BARS

BARS	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	OPENING	OPENING
Pera Lobby Bar	Beverage Service		Enjoy the relaxing atmosphere and rotation of the earth with a drink at the Pera Lobby Bar.	24 hours		✓
Piano Lobby Bar	Beverage Service		Enjoy the fine atmosphere of our lobby.	17:00	00:00	✓

Pool Bar	Beverage Service		Taste our favourite cocktails at the Pool Bar with Live Music and special animation activities are available on some days of the week.	10:00	00:00	✓
Pier Bar	Beverage Service		Feel the sun with a refreshing drink at Pier Bar.	09:30	18:00	✓
Terrace Bar	Beverage Service		The terrace bar is located on the lobby floor at your disposal..	17:00	00:00	✓
Turquoise Snack Bar	Beverage Service		Snack bar with a rich menu of drinks welcomes you.	10:00	16:30	✓
Amphi Bar	Beverage Service		Located by the pool the Amphi bar is at your disposal.	10:00	21:30	✓
Oxygen Bar	Beverage Service		Enjoy the music played by our Dj.	23:45	02:30	✓
Bowling Bar	Beverage Service		While playing Billiard or Bowling, enjoy a drink.	16:30	00:00	✓

MINIBAR

* Soft drinks consist of water and beer.

* It's filled in once a day for free.

ENTERTAINMENT

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Daily animation activities	✓		Musical shows	✓	
Evening shows	✓		Professional dance Show (some days a week)	✓	
Live music (some days a week)	✓		Concept parties (some days a week)	✓	
Competitions	✓		Disco concept days (Pier Party; some days a week)	✓	

SPORTS and ACTIVITIES

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Morning GYM	✓		Pool Games	✓	
Dance Courses	✓		Dart	✓	

Step Aerobic	✓		Tennis Court daytime use (reservation is required, hard coating)	✓	
Table Tennis	✓		Tennis Equipments (rackets and balls)	✓	
Boccia	✓		All Water Sports		✓
Water Polo (pool)	✓		Fitness center	✓	
Tennis court with floodlighting		✓	Beach volley	✓	
Tennis Courses		✓	Water gym	✓	
Deck chairs and sun umbrellas	✓				

OTHER SERVICES (FREE OF CHARGE-WITH FEE)

SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
All fresh squeezed fruit and vegetable juices		✓	Deck chairs and sun umbrellas	✓	
Imported champagne		✓	Wireless internet normal speed in the Lobby area, public areas and in the rooms (with the guest's own device)	✓	
All drinks demanded in bottles		✓	Beach and pool towels (with deposit, second towel change on the same day with fee)	✓	
Local and imported custom wines		✓	Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,)		✓
A la Carté restaurants		✓			

SPA & WELLNESS

SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Indoor Pool (winter season)	✓		Capsule Treatment		✓
Sauna	✓		Massage		✓
Turkish Bath (without treatment)	✓		Skin care		✓
Steam Bath, Relax room	✓		Body Treatment		✓
Jacuzzi (winter season)	✓		Doctor-Nurse (24 hours available in emergency cases)		✓

*Children under the age of 16 are not allowed to use without parents

MINI CLUB (GUEN CLUB)

AGE	MINI CLUB	ACTIVITY	ALL INCL.	APRIL 1st – OCTOBER 31th
4 – 12 age (Children under the age of 4 should be accompanied by parents)	Mini disco, children's play area, water park for children	Face Painting ,Table Games ,Cartoon Film, Handwork – Hobby work, T-shirt Painting (extra charge), Sand Painting (extra charge) Bowling,Mini Basketball	✓	10:00 - 12:00 14:30 - 17:00

POOLS

Pool	Outdoor	indoor	Heated	Soft water	In the garden	Deep	m²
Main pool	✓			✓	✓	140 cm	3700
Water Slides Pool	✓			✓	✓	110 cm	270

Kids Pool	✓			✓	✓	35 cm	50
Kids Slides Pool	✓			✓	✓	85 cm	50
Indoor kids pool (in winter season)		✓		✓		35 cm	16
Indoor pool (in winter season)		✓		✓		140 cm	300

AQUAPARK (10:00-12:00 /14:00-17:00) For Adults (Children under the age of 7 need written permission from their parents)

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Body Slide I Length 73,91 m	✓		Multislide Length 40,70 m Height 9,60 m	✓	
Rafting Slide Length 97.02 m Height 9,60 m	✓		Rafting Slide Length 40,21 m Height 9,60 m	✓	
Body Slide II Length 79,67 m Height 9,80 m	✓				

FOR CHILDREN (Children under the age of 15 can use)

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Compact Slide Lengt 10,72 m Height 3,30 m	✓		Slide Length 23,67 m Height 3,30 m	✓	
Wide Slide Length 10,60 m Height 3,30 m	✓				

LUNAPARK (15:00-17:00/19:00-21:00) For Adults (Children under the age of 7 need written permission from their parents)

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Discovery (maximum Capacity 8 pax)	✓		Gondol (maximum Capacity 16 pax)	✓	
Ferris Wheel (maximum Capacity 8 pax)	✓			✓	

LUNAPARK For Children

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Dodgem (maximum Capacity 8 pax)	✓		Swing (maximum Capacity 12 pax)	✓	
Plane (maximum Capacity 6 pax)	✓		Trampoline** (Maximum Capacity 4 pax)	✓	

** Children under the age of 3 are not allowed to use the Trampoline. Max weight 60 kg per person.

* Aquapark and Lunapark are open dependent on weather conditions.

* Our indoor pool is open between the date of 01.11. – 31.03.

* Additional 2 whirlpools are available for guests, each is 15 m²

ROYAL HOLIDAY PALACE MEETING ROOMS

Name of meeting room	Width	Length	M ²	Height	Banquet Style	Classroom Style	Theatre Style	U Style
Grevillea	39	33	1287	4,20	750	400	1000	70
Grevillea 1	19	33	627	4,20	500	200	500	35
Grevillea 2	20	33	660	4,20	500	200	500	35
Lespedeza	14	17	238	3,90	*	70	80	42
Erica	10	15	150	3,90	*	60	75	40
Albizia	8	14	112	3,90	*	46	50	30
Foyer	10	33	330	*	*	*	*	*

TECHNICAL MATERIALS

**Barcovision, Barcovision curtain, Barcovision voice system

**Wired microphone, Wireless microphone, Stand microphone, Head set,

**Flip Chart, Board Pen, File & pen

**For further information please contact the Sales & Marketing Department.

CONCEPT POLICY AND PROCEDURES

- All beverages will be served in glasses, there is no bottle beverage service.
- All beverages will be served to the table by the service staff (except breakfast).
- Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.
- Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some imported drinks are not inclusive.
- There are kettle, coffee/ tea facilities in all rooms.
- There are soft drinks and beer in the Mini bar which are daily refreshed.
- A la carte restaurants are available only with reservation in advance and with service charge.
- A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
- Room service is with an extra charge.
- All fresh fruit and vegetable squeezed juices are with an extra charge.
- There is no alcoholic beverages service for those under the age of 18.
- According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, slippers can not be let into the restaurants.
- Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
- Travel agencies need a confirmation from the hotel sales department before printing catalogue text. The Hotel is not responsible for any wrong information printed without approval.
- It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room, it will be charged to the guest.
- All import drinks served are permitted by Customs Directorate.
- According to the Turkish Law smoking is prohibited in Indoor areas.
- There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.
- Royal Holiday Palace Hotel reserves the right to make changes to the concept without providing any information to 2. and 3. person or the institutions.