**GENERAL INFORMATION**

|  |  |
| --- | --- |
| **HOTEL NAME** | **LONG BEACH RESORT HOTEL & SPA DELUXE** |
| **CLASSIFICATION** | **5 Stars Hotel** |
| **ADDRESS** | Türkler Mah. Akdeniz Bulvarı No: 26 Alanya – ANTALYA – TÜRKİYE |
| **TELEPHONE** | +90 242 534 10 10 ( pbx ) |
| **FAX** | +90 242 534 10 23 | +90 242 534 10 24 ( Accounting Office ) |
| **COMMERCIAL TITLE** | Hayat Sağlık Hizmetleri Yat. İşl. Turz. Taah. Tic. ve San. A.Ş. |
| **TAX ADMINISTRATION** | Doğanbey |
| **TAX NUMBER** | 460 001 0837 |
| **WEB PAGE** | [www.longbeach.com.tr](http://www.longbeach.com.tr) |
| **E-MAIL ADDRESS** | info@longbeach.com.tr |
| **IOS APPLICATION** | https://apps.apple.com/tr/app/longbeach-hotels/id1425743400 |
| **ANDROID APPLICATION** | https://play.google.com/store/apps/details?id=com.turuncbt.longbeachhotels&hl=ru |
| **SALES & MARKETING** | sales@longbeach.com.tr |
| **RESERVATION** | reservation@longbeach.com.tr |
| **ACCOUNTING**  | muhasebe@longbeach.com.tr |
| **FRONT OFFICE** | fo@longbeach.com.tr |
| **YEAR of OPENED** | 2006 |
| **RENOVATION YEARS** | In 2016 Villas’ area and Villa Rooms. In 2017 Hayat Main Restaurant – A’la Carte Restaurants at main building side – SPA Center and Fitness Center.  |
| **NEW FACILITIES** | Longpiano Restaurant, Elevator count become 10 – Pirate Aqua Tower – Adventure Park with Rope |
| **CERTIFIED DOCUMENTS** | ISO 9001:2015 ve ISO 22000:2015 |
| **ACREAGE** | 75.000 m² |
| **TOTAL ROOM** | 773 | **TOTAL BED** | 1.920 |
| **DISABLED ROOM INFORMATION** | 8 | **TOTAL BED** | 16 |
| Usable indoor and outdoor places with wheelchair |
| **BEACH** | 600 mt. – Sand and gravel |
| **COUNT of ELEVATOR** | 10  |
| **TRANSPORTATION** | Taxi, Minibus and Bus |
| **PARKING AREA** | Openair for 100 wehicle, Indoor for 25 wehicle |
| **CREDIT CARD** | Visa, Mastercard |
| **PETS** | Not allowed |
| **INTERNET ACCESS** | Wi-fi connections in all rooms and general area |
| **CHECK IN / OUT TIME** | Check In Time 14:00 and Check Out Time 12:00 |
| **VOLTAGE** | 220 V |
| **SHOPING CENTER** | 5 km. – Avsallar |
| **AIRPORT** | Antalya – 90 km, Gazipaşa 60 km. |
| **HOSPITAL** | Alanya – 20 km. |
| **HISTORICAL PLACES** | Alanya Castle – 25 km, Aspendos – 75 km, Sapadere Canyon – 60 km. |
| **CABLE CAR** | Alanya – 22 km, Tahtalı – 150 km |
| **HORSE FARM** | 35 km |
| **SEA PARK** | 200 m |
| **RAFTING** | Köprülü Canyon – 80 km |

**ROOMS**





**FOOD & BEVERAGE SERVICES**







**POOLS & AQUAPARKS**



**MEETING SERVICES**



**ACTIVITIES and SERVICES**

|  |
| --- |
| DAY TIME ANIMATIONS |

Basketball, Beachvolley, Water Gym, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step Aerobics, Dart, Kinds of Tournaments, Competitions, Pool Games.

|  |
| --- |
| EVENING PROGRAMS |

Live Music at specific days, Karaoke, Sketches, Theme Nights, Disco, Special Performances and Shows, Guest Shows.

|  |
| --- |
| FREE ACTIVITIES & SERVICES |

Wi-fi Connection whole area, 2 Tennis Courts ( Tartan and Artificial Turf ), Unlimited and Specified Times Fun Fair ( Chair Planes, Dodgments, Cups, Train, Ferris Wheel ), Cinema, Table Tennis, Beachvolley, Sauna, Turkish Bath, Fitness Center. Chess, Backgammon, Table Games, Playing Cards ( can be take all from Animation Info Desk ). All Animation Activities, Aquaparks, Pools, Dart, Beach, Some Kinds of Import Beverages ( Alcoholic – Nonalcoholic ), Turkish Coffee. Long Beach Resort & SPA Honeymoon Concept. Open Buffet Breakfast & Late Breakfast & Lunch & Dinner. Snacks, Digital Safe Box in rooms.

|  |
| --- |
| PAID ACTIVITIES & SERVICES |

Lighting of Tennis Courts, Tennis Racket & Balls, 7D Cinema, Billiards, Bowling, Water Sports, Diving School, Adventure Park with Rope. Massage, Peeling, Beauty Center, Foam Massage, All Kinds of SPA Services. Hairdresser, Gazebo, Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, Shoping Center, Rental Car, Fresh Fruit Juices, Baby & Kids Sitting, Troller, Games with Coin. Bottled Beverages, Some Kinds of Import & Premium Beverages, Room Services. Airport Transfers.

|  |
| --- |
| SPA SERVICES |

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Ageing Programs, Anti-Cellulite Programs. Aroma Detox, All Kinds of Relax Care Programs, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Moss Care, Some Kinds of SPA Programs, Peeling & Foam Massage, Herbal Baths, Chocolate Cares.

|  |
| --- |
| FOR BABIES |

Depends on guest requests hotel can provide Baby Cot, Bathtub, Baby Chair at Restaurants, Bottle Heater without any fee and Baby Troller with extra fee.

|  |
| --- |
| FOR KIDS AGES BETWEEN 4 – 12 |

Mini Club From 10:00 till 12:00 and 14:30 till 17:00 everyday. Free Painting, Kinds of Games, Kids Buffet at Hayat Main Restaurant, Playground, Mini Disco. Babysitting on request with extra fee.

|  |
| --- |
| FREE HONEYMOON CONCEPT |

Private decoration with special linen sets and set up materials, Bathrobe & Slipper, Fruit Basket to the Room, Dried Fruits, Wine Service to the Room. Breakfast Service to the room on requested day ( 1 time ). 1 day free using A’la Carte Restaurant ( reservation required ).

|  |
| --- |
| IMPORTANT NOTES |

* Hotel guest should use ARM BANDS while their staying at hotel.
* Bars, Beach Area, Aquaparks, Fun Fair and A’la Carte Restaurants will be open according to weather conditionds at the beginning and ending seasons.
* Funfair which is located beach area is unlimited and unpaid.
* Except A’la Carte Restaurants, Foods & Beverages are self service.
* The services and hours can be changed accordings to seasons and weather conditions. Hotel has rights to change all the things on that Fact Sheet without any information.
* The services and hours can be changed due to the pandemic conditions.